

HBO customers:

HBO has a new means of streaming its content. As of August 1, 2020, HBO is converting to a new platform called "HBO MAX". You may have been familiar with the two older platforms called HBO GO and HBO Now. The new name is now called HBO Max. One major change is that you do not have to be a StarTV or StarVision video subscriber to receive HBO Max. If you are a High-Speed Internet customer, you can also sign up for this new streaming service for a monthly fee. Listed below are instructions on how to access the new HBO Max streaming service.

Instructions:

- On your computer, go to the HBO Max website (hbomax.com) "Choose Your Provider" and choose Star Communications
- Install HBO Max. Go to the app store on a supported device and search for HBO Max. Then select HBO Max, then download and install.
- Sign into HBO Max by choosing "Sign in Through TV or Mobile Provider" on the sign-in screen. Choose Star Communications as your provider, then enter your Watch TV Everywhere username and password.
- Stream. Once you are signed in, you can create profiles and start streaming

(Important Note – you do not have to subscribe to Star's TV service to receive HBO Max. If you are a Star Broadband Internet customer, you can call Star and sign up for HBO Max. For those of you that subscribe to StarTV or StarVision TV service or Internet service, and would like to receive HBO MAX, just speak to one of our friendly Service Representatives.

** Not all streaming devices or TV may be compatible with HBO Max*