

# Pak Bundle Terms

- Offer good on new accounts, upgrades, or re-contracts with a three year term agreement.
- Customers who have accepted a bundle promotional offer from Star within the past six months are not eligible.
- Star reserves the right to accept or deny any application for service.
- Service not available in all areas.
- Speeds may vary.
- Credit check required.
- Partial payment toward Pak Bundles is not permitted.
- Bundles do not include applicable taxes or federal and state charges.
- Bundle Services are not intended for data or facsimile transmission.
- Customers must use Internet services provided by Star to receive Pak Bundles.
- DSL activation fee is waived for customers subscribing to Pak Services.
- Service charges will apply if the customer requests a change from a Pak Bundle back to regular Exchange Service.
- Customers must have Star Telephone Long Distance as their long distance carrier to receive the Unlimited Calling Plan.
- The Unlimited Calling Plan may not be combined with any other residence local or toll calling plan offering.
- Customers may terminate their enrollment in this plan at any time upon notice to the cooperative.
- Unlimited calling is applicable within contiguous United States. National long distance plans will be billed accordingly.
- No credit will be given to "0" billed calls within the plan that are denied by the customer.
- Services are intended for Star Telephone Membership Cooperative residential customers only.
- Service does not include multi-party conference calls, calls to 900, 986, 700 numbers, directory assistance, calling card, operator services, international calling or toll free calling.
- Service is not available to customers who are or become toll restricted.
- All 40-mile rated calls from the customer's exchange will be included in the Unlimited Calling Plan minutes of use.
- The Unlimited Calling Plan is not intended for data, facsimile transmission, or calls that are not consistent with typical residential voice usage. This use may include but is not limited to: use for general business purposes, auto-dialing, resale, call centers and telemarketing.
- Additionally, usage not consistent with typical domestic residential voice usage occurs when monthly minutes of use total more than 115% of the total plan users' monthly average usage. At this time the account will be reviewed and necessary action will be taken that may or may not result in removal from the bundle. *All violators will be given 1 month to correct the issue at hand.*
- Plan participants are at the discretion of the cooperative.
- Rates are subject to change.

## Complete Bundle Terms

- Bundle Services are reserved for Residential members only.
- Partial payment toward Bundle Service is not permitted.
- Bundles do not include applicable taxes or federal and state charges.
- Bundle Services are not intended for data or facsimile transmission.

- Customers must have Star Telephone Long Distance as their long distance carrier to receive the bundle.
- Bundle Services are intended for Star Telephone Membership Cooperative customers.
- The bundles may not be combined with any other residence local or toll calling plan offering.
- Bundle Service does not include 900, 986, 555, and 700 numbers and will be billed separately at full retail rate.
- Customer may terminate their enrollment in this plan at any time upon notice to the cooperative.
- Customers must use Internet services provided by Star to receive Bundle Services.
- DSL activation fee is waived for customers subscribing to Bundle Services.
- Bundle Services are not available to customers who are or become toll restricted.
- Long distance portion of Bundle Services applicable within the contiguous United States. National long distance plans will be billed accordingly.
- All 40-mile rated calls from the customer's exchange will be subtracted from the 250 or 500-minutes included in bundles.
- Long distance minutes exceeding package minutes will be billed at the standard \$.12 cents per minute for domestic dialed calls and 40-mile calls.
- Long distance minutes do not include Directory Assistance, StarCard, or Operator Services.
- No credit will be given to "0" billed calls within the bundled plan that are denied by the customer.
- Service charges will apply if the customer requests a change from a Bundle Plan back to regular Exchange Service.