

Permissive Dialing Customer Education Letters

North Carolina Area Code 910-- Permissive Dialing Customer Notice Mandatory 10-Digit Dialing Coming to Area Code 910

The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline, starting July 16, 2022. Customers must continue to dial 1-800-273-TALK to reach the Lifeline until July 16, 2022.

In order for 988 to work in your area code, 10-digit local dialing must first be implemented. If your area code is 910, you will need to change the way you dial local calls.

What will be the new dialing procedure?

To complete all local calls, you will now need to dial area code + telephone number. This applies to all calls within area code 910 that are currently dialed with seven digits.

Who will be affected?

Anyone with a telephone number from area code 910 will need to make this change from 7-digit local dialing to 10-digit local dialing.

When will the change begin?

Beginning April 24, 2021, you should begin dialing 10 digits (area code + telephone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed.

Beginning October 24, 2021, you must dial 10-digits (area code + telephone number) for all local calls. On and after this date, local calls dialed with only 7-digits may not be completed, and a recording will inform you that your call cannot be completed as dialed. You must hang up and dial again using the area code and the 7-digit number.

Beginning July 16, 2022, dialing “988” will route your call to National Suicide Prevention and Mental Health Crisis Lifeline.

What will you need to do?

In addition to changing the way you dial local calls, all services, automatic dialing equipment, or other types of equipment that are programmed to complete calls to 7-digit local numbers will need to be reprogrammed to complete calls to 10-digit numbers. Some examples are life safety systems or medical monitoring devices, PBXs, fax machines, Internet dial-up numbers, fire or burglar alarm and security systems or gates, speed dialers, mobile or other wireless phone contact lists, call forwarding settings, voicemail services and other similar functions.

Be sure to check your website, personal and business stationery, advertising materials, personal and business checks, contact information, your personal or pet ID tags, and other such items to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the dialing change.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all long distance calls.
- You can still dial just three digits to reach 711 (relay services) and 911 (emergency services).
- Any 211, 311, 411, 511, 611, or 811 services available in your community can still be reached by dialing their three-digit codes.
- The National Suicide Prevention Lifeline can still be reached by dialing 1-800-273-TALK (8255).

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call Star Communications at (910) 564-4194 or access www.starcom.net for more information. You can also visit the FCC website at <https://www.fcc.gov/suicide-prevention-hotline>.

From Your Kitchen

Slow Cooker Macaroni and Cheese

1 8-ounce box of macaroni, cooked and drained

1 12-ounce can evaporated milk

1 1/2 cups milk

1 teaspoon salt

1 cup shredded, medium cheddar cheese

2 cups shredded, sharp cheddar cheese

1/4 cup melted butter

2 eggs, beaten

Black pepper to taste

Thinly-sliced cheddar cheese

Coat slow cooker with nonstick cooking spray. Combine all ingredients (except thinly-sliced cheese), stirring well. Pour into crockpot. Place thin slices of cheese on top. Set cooker to low and cook 3 1/2 hours without stirring.

Business Office Closing

The Star Communications business offices in Clinton and Elizabethtown will be closed Monday, May 31, 2021 in observance of the Memorial Day holiday. All business offices will reopen on Tuesday, June 1st at 8:00 a.m.

The Star Communications family wishes you a safe and happy Memorial Day!

New Neighbors to Serve

Peggi Allen	866-4655
Vivian Bradley	669-2259
Benita Brown	866-4361
Felton Bullard	531-3188
Anthony Collum	645-4936
Carmine Duncan	866-4528
Rita Page English	532-4147
Evergreen Baptist Church	532-4757
Leigh Hairr	564-2285
Betty Hall	588-4624
Arlene Hayes	669-2848
Haynes Office	531-4128
Kelvin Jackson	533-2797
Megan & Kyle Knowles	567-6731
Jon Maloney	866s-4103
Mitchell A. Malpass	533-3035
Thomas Martin	645-6506
Valerie Merritt	532-4619
Johnnie Murphy	532-2453
Larry Poffenberger	564-5428
James Powers	648-2599
Michael Reville Singletary	648-2605
Bonnie Smith	645-4940
Matthew Temple	567-6112
Linda Ward	648-2060



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