

Notice of Availability of Talking Guides

Star Communications is committed to providing excellent service to all of our customers. In accordance with FCC regulations, we are pleased to offer talking guide technology for our visually impaired customers. This feature provides a spoken description of on-screen video programming guides and menus used to select programming.

Features Available:

- Voice guidance for basic navigation, settings, and program information.
- Auditory feedback for setup and channel changes

How to Request or Learn More:

Talking guides and accessible navigation devices are available to all customers. To learn more about this technology, request an accessible device, or get assistance with activation, please contact our Customer Care team:

- Company Name: Star Communications
- Contact Person: Steve Harrison
- Title: Engineering Manager
- Telephone: 910-564-7830
- Fax: 910-564-7834
- Email: cc@stmc.net
- Mailing Address: P.O. Box 348, Clinton, NC